

Is the Owner the Problem? Four Ways Owners Can Help Drive Project Success.



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1. MAKE TIMELY DECISIONS

through the often-lengthy process of approving change orders,

approach to streamline decision-making and reduce delays, as

blog, I'll share what we discussed and how owner-led decisions are just as influential to project success as the actions of

their internal teams to appreciate the significance of timely decision-making in construction. Project decisions can have

communication across all organizational levels and with

both technical and non-technical stakeholders—including

importance of decisions that are data-backed and leadership-

2. DEFINE AND ALIGN PROJECT SCOPE

Transportation Authority (MBTA), emphasized the importance

which is difficult in an organization such as MBTA, given the

noted the need for realism when defining scope to avoid scope

good at defining that," Choe said. "We emphasize engaging our end users—the actual facility occupants and users—to find

officials) to have differing goals and opinions, which can make alignment challenging. Sometimes, due to conflicting priorities within an organization, there's a lack of agreement on what's

engaged early, scope adjustments mid-project can drive up

role is crucial in securing buy-in and establishing alignment, ensuring the project's scope is realistic and prioritized.

3. PRIORITIZE STAKEHOLDER ENGAGEMENT AND COMMUNICATION

organization. Then, the tendency is to throw it to a contractor

contractor or CM at-risk can pay great din

About the Author
